

By committing and paying for any Bathroom Academy Course you agree to be bound by these conditions.

The Bathroom Manufacturers Association is a not for profit unincorporated trade body.

1. Definitions

1.1 In these terms and conditions, "we" "us" and "our" means the Bathroom Academy a division of the Bathroom

Manufacturers Association located at , Innovation Centre 5, Innovation Way, Keele University Science & Innovation Park, Keele, Newcastle, Staffs. ST5 5NT. The term

"Website" means the Bathroom Academy Website www.bathroom-academy.co.uk

2. Access to the Website and content

2.1 We will endeavour to facilitate uninterrupted access to the Website, but access to the Website may be suspended, restricted or terminated at any time, without notice.

2.2 We reserve the right to change, modify, substitute or remove without notice any information on the Website from time to time.

2.3 We assume no responsibility for the contents of any other Websites to which the Website has links.

2.4 Access to the Website is at the "users" cost

3. Intellectual Property

3.1 The copyright in the material contained in the Website, together with the Website design, text and graphics, and their selection and arrangement, and all software compilations, underlying source code and software belongs to the Bathroom Manufacturers Association. All rights are reserved. However, this material can be reproduced or redistributed with our written permission.

3.2 Workbooks may not be reproduced or distributed under any circumstances.

4. Exclusions of liability

4.1 We endeavour to ensure that the data on the Website is accurate. However, we do not guarantee that the Website will be fault free and do not accept liability for any errors or omissions.

4.2 We do not give any warranty that the Website is free from viruses or anything else which may have a harmful effect on any technology.

4.3 Certain areas of our Website are secure and are protected using SSL (Secure Socket Layer). This ensures that the data being transmitted is encrypted and is as secure as possible. However, the Internet is not a safe environment and you should always take care when passing on personal or sensitive information. Be assured that the Bathroom Manufacturers Association will not pass on or sell any information given to us without prior notice or consent.

5. User name and password

5.1 On registering with us, you will be issued with a user name and password, which must be used in order to access certain restricted parts of the Website. The user name and password are personal to the user and are not transferable. Name and password are the methods used by us to identify the user and so are very important. Any breach of security of a user name and password should be notified to us immediately.

6. Data protection

6.1 Please refer to our Privacy Policy and Disclaimer document for full details of our obligations regarding the data we hold on Bathroom Academy registered students.

7. Data submitted by users

7.1 You warrant that you have taken all reasonable precautions to ensure that any data you upload or otherwise submit to the Website is free from viruses and anything else, which may have a contaminating or destructive effect on any part of the Website or any other technology.

8. Payment, registration for course bookings and certification

8.1 Payment is required for all Bathroom Academy Courses and includes all learning materials and certification. If you register via the Website, payment will be sought at that time by Credit / Debit Card – all payments made via the Website are strictly controlled by NATWEST Streamline.

Alternative payment options are:

A Cheque made payable to the Bathroom Manufacturers Association and sent to The Bathroom Manufacturers Association, Innovation Centre 5, Innovation Way, Keele University Science & Innovation Park, Keele, Newcastle, Staffs. ST5 5NT or

Invoice payable within 30 days of receipt for any learning materials and certification or membership fees at the rates in effect when such charges are incurred.

8.2 If you register by post, fax or email your registration will commence upon receipt of the registration form, provided payment by cheque, or other means, is received and made payable to The Bathroom Manufacturers Association.

8.3 The Certificate in Bathroom Studies comprising of 6 Merits must be completed within 48 weeks of acceptance of registration. In exceptional circumstances an extension of this time limit may be granted at the discretion of the Training Manager within the Bathroom Academy.

8.4 Candidates undertaking a single Merit must complete the module within 8 weeks of registration. In exceptional circumstances an extension of this time limit may be granted at the discretion of the Training Manager within the Bathroom Academy.

8.5 Each Merit contained within the CPD Programme must be completed within 10 weeks of issue of the CPD Merit Learning Materials. In exceptional circumstances an extension of this time limit may be granted at the discretion of the Training Manager within the Bathroom Academy.

8.6 Membership of the Bathroom Academy is granted for a period of 12 months on completion of the Certificate in Bathroom Studies. Thereafter, The Bathroom Academy Membership fees are payable annually and are non refundable.

9. Right to cancel and refunds

9.1 All fees are payable in full at the time of registration, which will be confirmed to you in writing via email, post or fax. Any cancellation by the user must be received at the Bathroom Academy in writing or via email within seven days of registration. If a refund is due, it will be issued within 30 days of cancellation.

9.2 Alternatively, a substitute candidate can be named within seven days of registration. There will be no extra surcharge for making a substitution.

9.3 No refund will be payable for failure to complete the course.

9.4 For cancellation or non payment we reserve the right to terminate your access to the password protected parts of the Website.

10. General

10.1 We may modify these terms and conditions at any time by publishing the modified terms and conditions on the Website. Any modifications shall take effect immediately after posting on the Website.

11. Disclaimer

11.1 Please refer to our Privacy Policy and Disclaimer document for full details of our Bathroom Academy disclaimer.

11.2 The Certificates issued by the Bathroom Academy do not endorse or guarantee the quality of advice, product or installation provided by the holders of those Certificates.

12. The use of the Bathroom Academy Website and any other site run by The Bathroom Manufacturers Association is governed by the laws of the United Kingdom.

12.1 These terms are governed by and to be construed in accordance with English law.

12.2 Any disputes shall be subject to the exclusive jurisdiction of the English courts.